

2024

# MEMBER APP

## DOWNLOAD THE NEW BONITAS MEMBER APP MANAGING YOUR MEDICAL AID IS EASY



### With the enhanced app you can:

- Consult with a doctor through virtual care
- See the balance of your savings and/or day-to-day benefits
- Find doctors, hospitals and pharmacies on our network easily
- Access and download documents such as tax certificates and monthly statements
- View your plan brochure
- Chat to a skilled agent in real-time to get information and solve queries
- Access your digital membership card, everywhere you go
- Update important information for you and everyone on your plan
- Upload and search for claims
- Complete a wellness questionnaire to unlock your Benefit Booster
- View and request hospital and chronic authorisations
- Activate your international travel cover when you are planning to travel internationally
- Complete mental health assessments
- Access October Health (previously Panda) for mental health support
- Access the Avo store for great deals



\*Only for main members who haven't joined through their employer

## GET IN TOUCH WITH US ON WHATSAPP 0600 702 491

### You can:

- Get your statements
- Save your electronic membership card
- View claims for the last 90 days
- Download your tax certificate or certificate of membership
- Chat live to resolve queries



This easy and reliable platform gives you another self-service channel to access your medical aid information and get in touch with us.

